

ITS MY TRADES – Terms & Conditions of Use

Effective Date: 23/06/2025

ITS MY TRADES is an independent online directory that connects customers with verified UK tradespeople. We do not carry out work ourselves and are not a contractor, agent, or intermediary in any job agreement. All users are responsible for their own due diligence before hiring or accepting work.

We do not charge any fees to customers or tradespeople. There are no subscriptions, commissions, or lead charges — ever.

All reviews published on our platform are verified by ITS MY TRADES before being displayed. We reserve the right to remove any review or content that breaches our guidelines.

By using this site, you agree not to misuse the platform, copy content, or post inaccurate information. We do not guarantee continuous access or accept liability for losses caused by using the site or third-party services.

These terms are governed by the laws of England and Wales. For questions, contact: contact@itsmytrades.co.uk

ITS MY TRADES – Privacy Policy

Last updated: 23 June 2025

At ITS MY TRADES, we respect your privacy and are committed to protecting your personal information. This policy explains what data we collect, how we use it, and your rights.

What Information We Collect

We may collect the following data when you use our platform:

- Name and contact details (e.g. email address, phone number)
- Business or trade details (if you're a tradesperson)
- User-submitted reviews or messages
- Usage data (like IP address, device type, browser, and pages visited)

We do not collect payment data, as the platform is completely free to use.

How We Use Your Data

We use your information to:

- Display accurate listings and profiles
- Help users contact each other through the site
- Improve the site and user experience
- Respond to your enquiries or support requests

- Prevent fraud or misuse of the platform

We do not sell or rent your data to third parties.

Data Storage & Security

Your data is stored securely using modern, encrypted systems.

We only keep your data as long as necessary to provide our services or comply with legal obligations.

Sharing Your Data

We may share data:

- With service providers who help us operate the site (e.g. web hosting)
- If required by law or to protect our legal rights

We never share your personal details for marketing purposes without your permission.

Your Rights

You have the right to:

- Access your data
- Correct any inaccurate information
- Request deletion of your data
- Object to or limit certain types of data processing

To exercise these rights, please contact us at contact@itsmytrades.com.

Data Outside the UK

Some services we use may store data outside the UK or EEA. We only work with providers that meet strict data protection standards.

Contact

If you have any questions about your data or this policy, email us at:
contact@itsmytrades.com

ITS MY TRADES – Cookie Policy

Last updated: 23 June 2025

We use cookies to help our website work properly, improve your experience, and track usage.

What Are Cookies?

Cookies are small files stored on your device when you visit a website. They help us remember things like:

- Whether you're logged in
- Your preferences
- Which pages you've visited

Cookies do not give us access to your computer or any personal information.

Types of Cookies We Use

Type Purpose

Essential Cookies Make the site work (e.g. login sessions)

Performance Cookies Help us see how the site is used (e.g. Google Analytics)

Functionality Cookies Remember your settings or preferences

Third-Party Cookies Used by services like embedded videos or maps (where applicable)

Managing Cookies

You can:

- Accept or reject cookies through your browser settings
- Delete existing cookies from your device

Note: Some features may not work properly if you disable cookies.

Questions?

If you want to know more about how we use cookies or your data, contact:
contact@itsmytrades.com